

FUNCTION CHANGING METHOD FOR ELECTRONIC UNIT, CUSTOMER CENTER, DEALER SYSTEM AND USER SYSTEM

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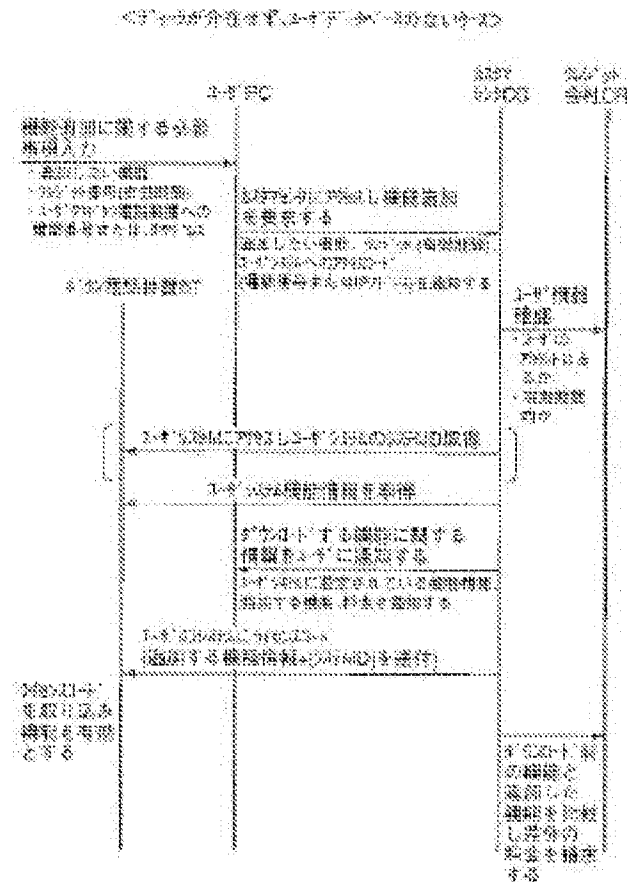
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Abstract of JP 2002111894 (A)

PROBLEM TO BE SOLVED: To reduce the cost charge of a user, to shorten time required for a change and to reduce cost and labor in a customer center. **SOLUTION:** At the time of adding a new function to a key telephone system BT, a function adding request is transmitted to customer center CC from the user PC of a use system CM. Information showing the function to be added and the telephone number of the key telephone system are included in the function adding request. In the customer center CC, the key telephone system BT of the user is accessed through a public network PNW based on the received telephone number, function information of the key telephone system BT is obtained, and the propriety of the addition of the function is judged based on function information. When it can be added, the license code of the additional function is transmitted to the key telephone system BT of the user through the public network PNW and the function is additionally set.



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